Encore Analytics LLC Voluntary Product Accessibility Template

The Voluntary Product Accessibility Template (VPAT) below describes features of the Empower product that establish compliance with Section 508 of the Americans with Disabilities Act. It explains how Empower is compliant, provides appropriate accessibility features, and works with the accessibility capabilities of the underlying browsers from Microsoft, Apple, and Google that Empower runs within. This VPAT includes sections 1194.21 and 1194.41 of the Electronic and Information Technology Accessibility Standards published in 36 CFR Part 1194. Section 1194.21 covers software applications and operating systems, and section 1194.41 covers information, documentation, and support. Based on the information presently available about Section 508 and known industry standards, Empower complies with the compliance criteria set forth by the Access Board except for keyboard access to menus and focus scripting. This statement relies and is contingent upon the following assumptions:

- 1. The product is used in accordance with its accompanying software license and associated documentation.
- 2. Any assistive technology used with the product complies with the criteria.
- 3. All products used in combination with the product are compliant (Encore Analytics LLC cannot warrant any third-party products' compliance with the criteria.)

Even when applying generally accepted tests existing at this time, accessibility problems may still arise in software products. Should any such problems arise, the remedies available shall be subject solely to those terms and limitations (including those relating to warranty duration) defined in the applicable end user license agreements for the product.

Software Applications & Operating System Criteria	Reference	Remarks, Scope, etc.
Product functions can be operated from a keyboard; text results returned for text functions	1194.21(a)	Empower menus cannot be operated from a keyboard. Text-based operations return text-based results to the browser menus. Dialog boxes work with browser and operating systems' native text accommodations.
Application works with and does not disrupt accommodation features	1194.21(b)	Empower works with the base browsers system's accommodation features and with other add-on systems.

Application has screen indications of focus and can be programmed or scripted		
Application has screen indications of focus and can be programmed or scripted	1194.21(c)	Empower uses standard mechanisms to give focus indication. Focus cannot be scripted.
UI element information	1194.21(d)	Visual information is available in visual panes or in information panels with text.
Consistent use of color and images.	1194.21(e)	Empower uses consistent images and visual elements across the entire product.
Text information exposed through standard interfaces	1194.21(f)	Empower uses standard browser mechanisms for displaying text.
Application does not override user's color and contrast settings	1194.21(g)	Empower uses the standard operating system/browser features and does not override them.
Animated information is available in non-animated form	1194.21(h)	Empower does not use meaningful animations.
Color-coding is not the only means of providing information	1194.21(i)	Empower uses non-color means to distinguish visual elements.
A range of color and contrast settings is available	1194.21(j)	Empower uses the standard operating system mechanisms for color and contrast. It does not provide any of its own.
Blinking elements blink between 2 and 55 cycles per second	1194.21(k)	Empower does not use blinking elements.
Electronic forms permit accessibility features	1194.21(I)	Empower uses the standard operating system/browser accessibility features. These can drive any forms entry.

Information,	
Documentation, & Support	Reference
Criteria	
Support documents available	1194.41(a)
in a variety of media	

Remarks, Scope, etc.

Empower documentation is available in PDF format, which can be viewed online or printed.

End users have access to accessibility documentation at no extra charge.

Support services 1194.41(c) accommodate the communication needs of end users with disabilities

All Empower documentation is available at a consistent price.
Empower Support services can support voice or text via phone calls, the Web, or email.